



aisoftware

# We Landscape Your Web Presence



Websites



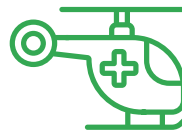
Apps



Software



Integration



Project Rescue

**SINCE 2003**

info@aisoftware.us | www.aisoftware.com

# Timeline

Below is an outline of the standard development process based on completed projects since 2003. Timeline is estimated and may vary based on project type. Average project takes 30-60 days to launch.



*\*Art and Website reviews are the most variable areas of the process due to the subjective nature of the process.*



<p>&lt; 20 PAGES</p> <p><b>\$4250</b></p>	<p>21-50 PAGES</p> <p><b>\$6950</b></p>	<p>51-100 PAGES</p> <p><b>\$9950</b></p>
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100+ PAGES  
**CUSTOM QUOTE**

# Ongoing Support

24x7 Proactive Sonar Monitoring	✓
Daily Database Backups	✓
Daily Full Backups	✓
Guardian Real Time Backups	✓
Platform Updates	✓
Real Time Analytics	✓
ServerSecure	✓
Helpdesk Support	✓
<b>☑ STANDARD PLAN</b>	<b>\$199/mo</b>
Content Support	✓
Training Support	✓
Design Support	✓
Copy Support	✓
Shutterstock Access	✓
Quarterly / Semi Annual Review	✓
GoogleMyBusiness Support	✓
Enhanced Speed / Security	✓
<b>☑ FULL SERVICE</b>	<b>\$499/mo</b>

*\*\*Custom plans are available, please consult your representative with questions*

# Engagement Terms



## DEVELOPMENT FEES

50% down due for project start. 50% due on presentation of staged website. Ongoing support payment begins 60 days after project engagement. CLIENT owns assets fully (not including CMS) upon second payment.



## SUPPORT PLANS

All support plans require 12 month commitment. Support shall automatically renew for additional twelve (12) month periods, unless either party provides thirty (30) days' prior written notice to the other party prior to such automatic renewal.

**PLEASE NOTE:** Down payments for project start are non-refundable. No termination of agreements shall release Client from any obligation to pay AI any amount that has accrued or becomes payable at or prior to the date of termination.

# Doing Business Together



## WARRANTY

All products built by AISOFTWARE contain an unlimited warranty when hosted on AIS servers. AIS assumes full responsibility for any patches and/or errors. Fees will not be incurred for these services. If products built by AIS are hosted on non-AIS servers, AIS assumes no additional support responsibilities unless agreed upon by AIS & CLIENT.



## SUPPORT

If CLIENT chooses to opt-out of support plan, all support is billed at \$100/hour. Support plans are recommended as they typically save a client several hundred (if not thousand) dollars annually as hourly billing is not incurred under support plans.



## LIABILITY

In the event either party is or becomes liable to the other for any matter arising under or relating to this agreement, the amount of damages recoverable will not exceed an amount equal to all payments made to AIS by client. In no event shall AIS be liable for incidental, consequential, indirect or special damages for lost profits, lost revenue or last savings of CLIENT.



## MISCELLANEOUS

Neither party shall be liable for any delay in or failure of performance resulting from any cause or condition beyond its reasonable control, whether foreseeable or not.

# Additional Notes



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